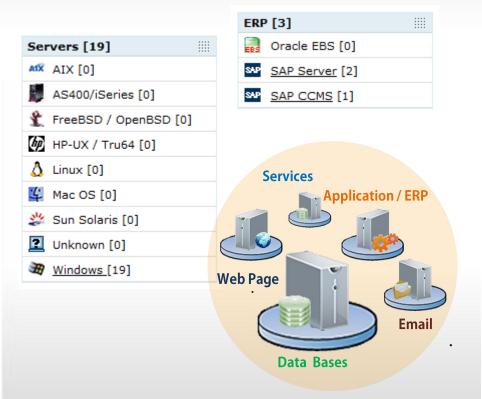
METRICS SOLUTION



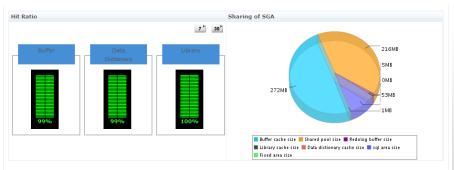
Performance & Monitoring



¿Diverse Applications and Servers in your business environment?

¿Failed Web Transactions affecting the business?

¿High mean time to troubleshoot performance problems?



Integrated Applications, Server and Database Monitoring Solution

METRICS SOLUTION - SaaS

Maximizing the Value of your Business

□ Solution implementation

Installation, Configuration, Customization Metrics Solution – SaaS

□ Performance & Monitoring

Real-time views, Apps, SO, DBs, ERP, Availability, Reporting, SLA, Escalation, Metrics, Alerts, Threshold, Troubleshooting.

□ Support & Administration

Cover help, support & administration 24/7/365 on site or remote

■ Backup History Information

Cover backup of history information until one year

Five Real Benefits

Cover the five real benefits for internal ordanization IT



FIVE REAL BENEFITS



Maximizing the Value of your Business

- 1. Know problems before anyone
- 2. Report the error without having lifted a single finger
- 3. Fix problems before they are detected
- 4. Improve uptime dramatically by knowing reports, the real uptime of systems, either to take corrective action or to claim SLA policies to its suppliers.
- 5. Forget about being aware of whether applications are running on the weekends, New Year, at dawn, our Solution will be 24/7/365 reliable way, and immediate e-mail or SMS will notify any failure.

Key Features

- ☐ TROUBLESHOOTING
- MONITORING
- PERFORMANCE
- ALERTING
- ☐ REPORTING
- □ SLA MANAGEMENT

PERFORMANCE & MONITORING



Maximizing the Value of your Business

Application Server Monitoring

Ensure availability and health of Microsoft .Net, IBM AS/400, iSeries HP-Unix, Tru64 Unix, Mac WebLogic, Oracle AS, WebSphire, JBoss, OS, Windows, Linux and FreeBSD using SNMP, Sliverstream Server, GlassFish Server and Tomcat WMI, telnet, or SSH. Servers

Middleware Portal Monitoring

IBM WebSphre MQ, MS Office SharePoint and WebLogic Integration

ERP Monitoring

SAP Server, Oracle E-Business Suite

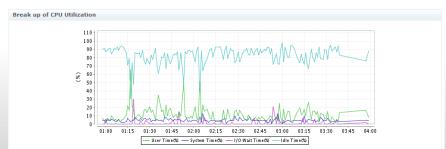
Transactions Monitoing

J2EE Web Transactions, Java Runtime **Database Monitoring** Oracle, MySQL, DB2, Sybase and MS SQL databases

Server Monitoring







PERFORMANCE & MONITORING



Maximizing the Value of your Business

Mail Server Monitoring

Mail server round-trip-time, performance of Exchange Server and other mail servers

Services Monitoring

JMX Applications, Network Services, SNMP, DNS, LDAP, SFTP, FTP, Telnet, Active Directory, etc

Web Servers & Web Services Monitoring

Monitoring performance of Apache Server, IIS, PHP etc and SOAP Web Services

High Scalability & High Availability Architecture

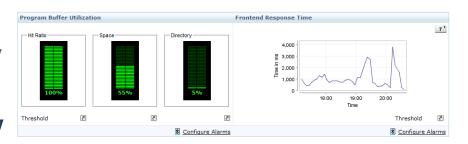
Enterprise Edition's distributed architecture scales for thousands of servers & applications

Web Application Monitoring

Monitor Web transactions, URLs, Web Pages, Websites

SLa Management

Define Business Services & track SLAs. Integrated Google Maps to empower your business view.









PRIVACITY



Maximizing the Value of your Business

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